City of Temple City
Homelessness Response Plan

Plan Period:
February 1, 2021 – December 31, 2023

TEMPLE CITY

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City of Temple City: Homelessness Response Plan

Plan Presentation to City Council: January 19, 2021
Plan Coverage Period: February 1, 2021 – December 31, 2023

I. PURSUIT OF A PLAN TO ADDRESS HOMELESSNESS

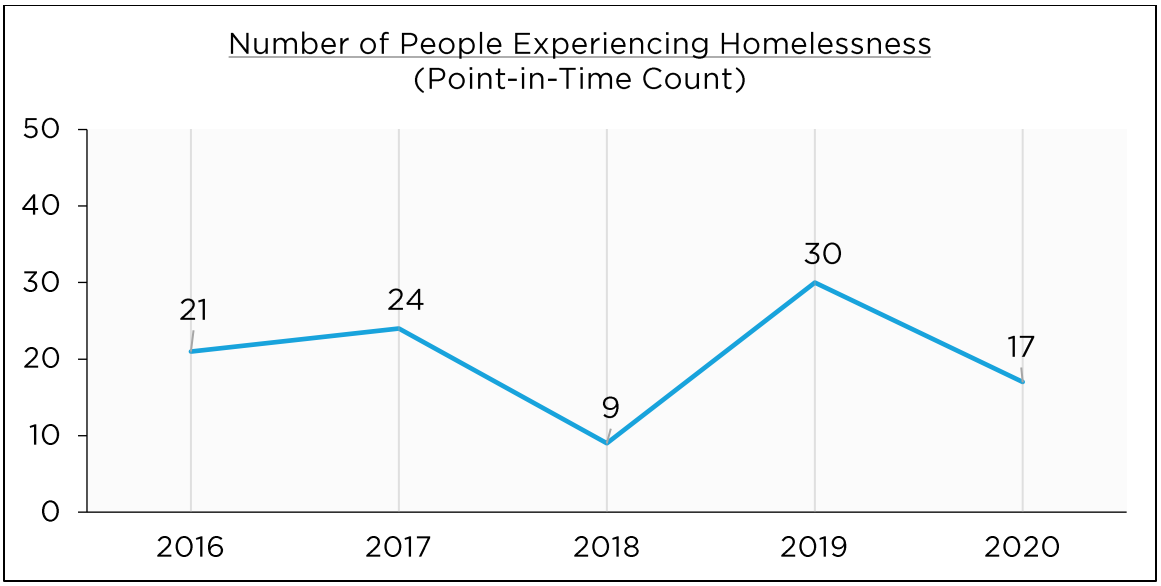
The City of Temple City developed this Homelessness Response Plan to maximize impact in preventing and reducing homelessness within Temple City by formalizing existing strategies and identifying new efforts that can further leverage local and regional resources. As the City's first-ever homelessness response plan, this document lays out a set of shared community goals and action steps. It provides a road map to improve and increase service linkages for residents of Temple City experiencing housing crises, expand coordination with the County and regional partners, and promote housing affordability.

Temple City is located within the western region of the San Gabriel Valley of Los Angeles County, with a population of approximately 35,600[1] people. Of the residents in Temple City, 56% identify as Asian; 21% as white non-Hispanic; 20% as Hispanic or Latino; 2% as multi-racial; and less than 1% of the City identifies as either Black or African American, American Indian or Alaskan Native, or another race. Approximately 45% of Temple City residents were born outside of the United States. At the time of the 2010 Census, most residents within Temple City (65%) lived in owner-occupied housing, while 33% lived in rental housing units.

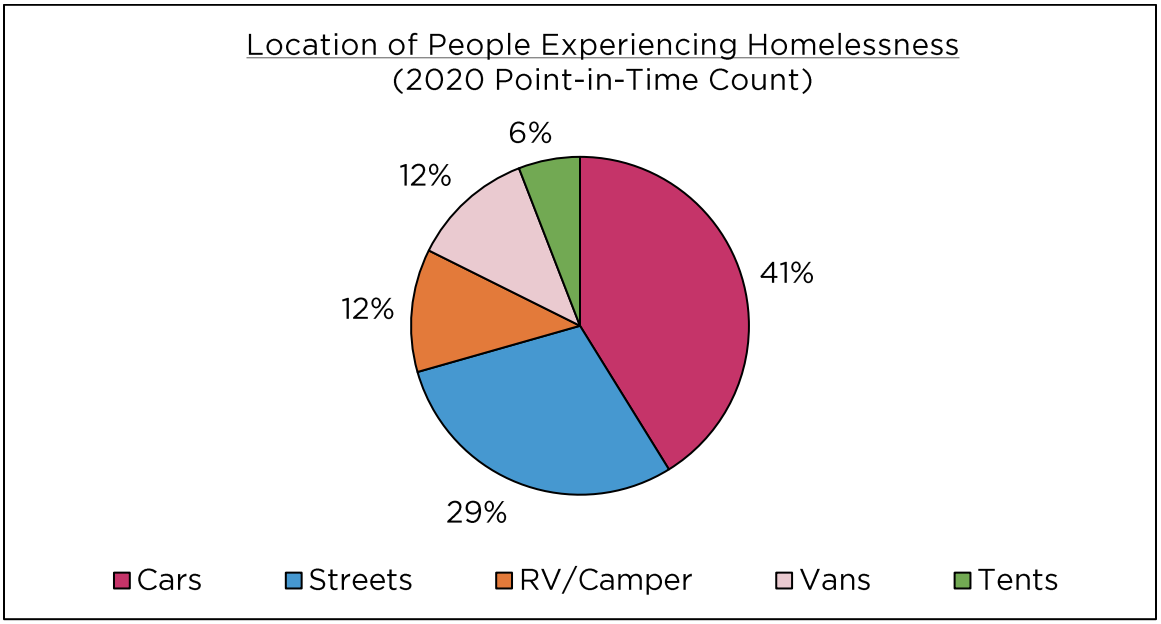
Although the population of people experiencing homelessness with Temple City has remained low for the past several years in relation to some jurisdictions within Service Planning Area 3,[2] even one person experiencing homelessness is a serious concern. In January 2020, the Los Angeles Continuum of Care Point-in-Time Count determined there were 17 people experiencing literal (unsheltered) homelessness within Temple City; a decrease from 2019, when 30 people were identified through the Point-in-Time Count.

[1] U.S. Census Bureau, American Community Survey; 2011.

[2] To allow for more tailored public health and homelessness response planning and service provision, Los Angeles County's geography is divided into eight Service Planning Areas, or regions.



Of the people experiencing homelessness within Temple City who were captured through the Point-in-Time Count enumeration process, 100% were unsheltered with the majority of people staying in vehicles (41% in cars, 12% in RVs or campers, 12% in vans) and the remaining people staying outdoors on the streets (29%) or in tents (6%). Further, while not reflected through the data in the Point-in-Time Count, stakeholders working with families and students noted a seemingly growing number of families living in vehicles, motels, in doubled-up situations, or at-risk of homelessness who may not disclose their housing situation to providers of public services.



The most recent data available on homelessness in the region pre-dates the COVID-19 pandemic. The full impacts of the pandemic on housing stability in the city remain to be witnessed. As of the drafting of this Plan, California State Assembly Bill 3088, the Tenant, Homeowner and Small Landlord Relief and Stabilization Act of 2020, provides some protections for renters from eviction for nonpayment of rent and protection from no cause evictions.[3]

II. PLANNING PROCESS

In February 2020, the Governing Board of the San Gabriel Valley Council of Governments (SGVCOG) made available funding to support member cities in the development of homelessness response plans. The City of Temple City elected to participate in this effort to develop a city-based plan. In June 2020, the City began working with Focus Strategies,[4] the contracted consultant for the project, to strategize and engage in planning efforts.

A. Information Gathering and Review

The Plan was developed over a six-month period from June 2020 through December 2020. To inform the Plan, the City and Focus Strategies reviewed data on homelessness within Temple City and the surrounding region, examined related City policies and planning documents (e.g., Consolidated Plan, Housing Element, etc.), and facilitated city department planning sessions and community input sessions.

Throughout the months of July and August 2020, input sessions were held with a total of 27 stakeholders that included elected officials, City staff members,[5]

[3] AB 3088, which took effect on August 31, 2020, provides some protections from eviction for tenants experiencing financial hardship due to COVID-19 and delays the timeline for rental recovery by property owners. AB 3088 prevents eviction before February 1, 2021 for covered tenants who provide valid hardship declarations.

[4] Focus Strategies is a national consulting firm, based on the West Coast, that specializes in strategic, data-informed solutions to homelessness. Through services that include homelessness response planning, system and program assessment, and equity analyses, Focus Strategies helps client communities develop housing-focused, person-centered strategies to reduce homelessness.

[5] The following City departments participated in the planning effort: Community Development, Management Services, Parks and Recreation, and Public Safety. In addition,

homelessness response service provider agencies, community groups, and residents. The forums provided participants the opportunity to share views on the most pressing concerns related to homelessness in Temple City, available resources, and opportunities for future efforts. The planning and input sessions explored topics such as:

- What are the most urgent issues related to homelessness in Temple City?
- Are there trends you have noticed in the scope or needs of people experiencing homelessness within the city?
- What current resources are available within the city to prevent or respond to homelessness, and what are the biggest gaps?
- What is working well, and what opportunities exist for strengthening current regional coordination or strategic planning efforts?
- What short-term opportunities for policy, program, or system changes could yield a significant impact in improving outcomes for people experiencing or at-risk of homelessness, if implemented?

B. Key Findings

In reflecting on the City of Temple City's historical approach to homelessness, there was a general consensus among participating stakeholders that, because the number of people experiencing homelessness within the City is low in comparison to other communities, responses to homelessness have often been individualized or reactive. For example, service coordination calls to the Sheriff's Department or local non-profits are made when there is an individual crisis or concern, but a strategic coordinated response had not yet been developed. The City's Homelessness Response Plan presents an opportunity to cultivate a proactive response, and widespread interest in its development was expressed by both the City and community stakeholders.

Through the information gathering process, the following concerns were identified as significantly related to homelessness within Temple City:

- A lack of available and accessible homelessness response services and resources,

representatives from City-contracted services via Temple City Sheriff's Station and Temple City Library also participated.

- Public health and safety concerns, and
- An insufficient supply of affordable housing for current and future needs.

1. Lack of Available, Accessible Homelessness Response Services

As of the writing of this Plan, no emergency shelters or transitional housing programs operate within the city's jurisdiction for people experiencing homelessness. Apart from occasional mobile outreach services operated through the Los Angeles Homeless Services Authority (LAHSA) or Service Planning Area 3 Lead Agencies in the City, housing-related resources available to people experiencing homelessness are located outside of the jurisdiction in the surrounding region.

Of the regional resources that are available, three areas of concern emerged as it relates to households' ability to access available services. The first is that the lack of locally based programs and services can create challenges in resource access, particularly in relation to emergency shelter. For people who work, go to school, or have ties in Temple City, this distance to available shelters in other parts of the County can present a significant obstacle. Additionally, some people who are unhoused may be hesitant to access services outside of Temple City in areas of the County with higher crime rates.

Additionally, a lack of awareness of programs in the region and challenges in navigating the service system pose barriers to resource access. A need for increased communications on the homelessness response system and ways to navigate the system emerged as a key priority for the City's Plan. Compounding this challenge is the gap between primary languages spoken by a significant percentage of the population in Temple City and the languages in which many resource guides or housing services are offered. Community stakeholders noted that people experiencing housing crises who speak primary languages other than English (e.g., Chinese, Spanish) can face barriers such as access to translation services when seeking resources or programs that are offered in English.

Lastly, a concern was raised as to potential barriers posed by a lack of trust in government services or concerns about the impact of enrolling in publicly funded services for people who are not currently citizens. For example, the impact of the U.S. Citizenship and Immigration Services Inadmissibility on Public Charge Grounds

final rule[6] on people seeking housing resources who are not citizens or lawful permanent residents may increase fear and hesitation to access public services including emergency shelter resources.

2. Public Health and Safety Concerns

In addition to concerns about available resources for people experiencing homelessness, some community members noted concerns for the public health impacts of people experiencing unsheltered homelessness, particularly in the areas of the City where increases in the number of people staying outdoors has also led to increased trash and debris outside of receptacles. In addition, some safety concerns that were attributed to people experiencing homelessness were expressed, including the perception or prevalence of illegal activities by people experiencing homelessness such as theft, property destruction, or substance use. The City currently responds to these types of concerns via its contract with the Los Angeles County Sheriff's Department (Temple City Station), which responds to a multitude of calls that may include mental or physical health crises, reports of encampments, and concerns related to quality-of-life citations or illegal activity.

3. Insufficient Supply of Affordable Housing

The City of Temple City currently has multiple ordinances in effect to advance affordable housing efforts. These include density bonus provisions and the accessory dwelling unit ordinance. While these ordinances support the development of more affordable housing, multiple barriers to utilization were identified including the high cost of housing development in the region and concerns from some residents about further increasing density in the community.

The lack of affordable housing and rising housing costs within Temple City poses multiple challenges. Due to the high cost of housing, shared housing and occupancy of residential garages have been a concern within the city. There is a perception in the community that families are moving out of the area because they are no longer able to afford to stay in the region. While the effects are still unknown, it is likely the COVID-19 pandemic will exacerbate these housing instability challenges.

[6] Enforcement, application, implementation, or treatment as effective of the Inadmissibility on Public Charge Grounds Final Rule is suspended as of the writing of this Memorandum due to the COVID-19 pandemic.

For households that are already experiencing homelessness, the lack of affordable housing in Temple City also makes it difficult to find local units they can manage to pay for. This trend was identified both for households experiencing homelessness looking to secure housing with their own funds as well as households receiving housing assistance such as people in possession of Housing Choice Vouchers[7] or households receiving temporary rental assistance through programs such as Rapid Re-Housing.[8]

C. Plan Development

Informed by existing efforts to respond to homelessness within Temple City and key findings that emerged through the information gathering process, the City and Focus Strategies identified priority goals for the City's Homelessness Response Plan. To support successful implementation of each goal, the City developed supporting actions, major tasks, metrics, and project leads for each goal area. Through this process, the City also explored ways in which each goal may align with or enhance the impact of the Los Angeles County Homeless Initiative's Strategies in recognition of the cross-jurisdictional partnerships necessary to prevent and reduce homelessness.

III. HOMELESSNESS RESPONSE PLAN GOALS

The City of Temple City will pursue the following five key goals to respond to community concerns related to homelessness and align with broader regional system strategies, approaches, and efforts:

A. Increase community education related to homelessness and housing insecurity to expand awareness of available resources and reduce stigma.

B. Explore and pursue opportunities to increase homelessness response resources for people experiencing or at-risk of homelessness in Temple City.

C. Leverage and improve collaboration between existing programs serving people experiencing or at-risk of homelessness in Temple City.

[7] Temple City participates in the Section 8 Housing Choice Voucher rental assistance program, administered by the Los Angeles County Development Authority (LACDA).

[8] Rapid Re-Housing assists persons or households in resolving their homelessness through housing identification, short-term rental assistance, and case management and services.

D. Continue to participate in regional and countywide homelessness prevention and response planning and coordination activities.

E. Adopt and strengthen policies to further promote affordable housing preservation within the city.

Each of these goals were selected to complement one another and provide a road map for the City's response to homelessness: the order of the goals above reflects neither the priority of particular efforts over others nor the chronological order in which goals will be pursued. In the sections that follow, key implementation strategies are included for each goal. Implementation strategies include supporting actions, any related administrative or policy changes needed to achieve the goal, performance metrics to measure the achievement of the goal, city resources that can be leveraged or are needed to support the goal, and major task plans.

A. Increase community education related to homelessness and housing insecurity to expand awareness of available resources and reduce stigma.

This goal ties to the following Los Angeles County Homeless Initiative Strategies:[9]

- B3: Expand Rapid Re-Housing
- B4: Facilitate Utilization of Federal Housing Subsidies
- E7: Strengthen the Coordinated Entry System

1. Supporting Actions

Supporting Action 1

Develop and implement a communications strategy to increase awareness within Temple City about homelessness and available prevention and response resources, with a focus on reducing stigma. This may include but not be limited to:

- Updates on the City's external communication portals (e.g., website) regarding homelessness and available local and regional resources, with a focus on culturally competent messaging and multi-language accessibility.

[9] Additional information regarding the Los Angeles County Homeless Initiative Strategies are included as an Appendix to this Plan.

- Exploration of partnerships with service providers who can co-facilitate community trainings and town halls or who can host tables at community events to share about homelessness and local resources.
- Training for the business community on enforceable and unenforceable activities in public commercial zones.

Supporting Action 2

Develop and implement a training strategy for key City departments likely to engage with households seeking housing-related services regarding availability of and ways to access homelessness response resources. Training materials may be developed internally or via a partnership with local or regional entities with expertise in homelessness resource availability.

Supporting Action 3

Develop and implement a strategy for property owner outreach and engagement to encourage renting of units to people experiencing or at-risk of homelessness.

2. Policy or Administrative Changes to Achieve Goal

This goal does not require City of Temple City policy or administrative changes.

3. Goal Measurement

The City will utilize the metrics outlined in the table below to assess progress towards and achievement of this goal. Progress towards these metrics will be tracked by the Management Services Department.

Metric	Data Source(s)	Timeline
Increased Coordinated Entry System resource access by people with ties to Temple City.	HMIS data reports available through LAHSA.	Ongoing; Progress will be evaluated in alignment with LAHSA CES data report schedule.[10]
Completion and publication of communications materials regarding homelessness and available resources for residents and business community.	City department internal update.	Year 1 of Plan implementation.

[10] The most recent CES data report covered a six-month period. It is anticipated reports will be released semi-annually or annually.

Increased inventory of rental units within Temple City that are operating in partnership with regional service providers to house people who have experienced homelessness.	SGVCOG; Union Station Homeless Services; LAHSA.	Ongoing; Progress will be evaluated on an annual basis.

4. City Resources to Achieve Goal

Staffing time will be needed for related activities including but not limited to: research on local resources and/or coordination with local service providers for assistance developing resource list; development of trainings; participation in trainings; implementation of SGVCOG Landlord Outreach Program activities; development and implementation of training strategy for key city departments regarding homelessness response resources. Accomplishment of this goal will also require utilization of City of Temple City communication platforms, including the City's website and/or newsletters.

5. Major Tasks and Timelines

The table below outlines major tasks that will be required to achieve Goal A. These tasks may be adjusted when implementation is underway to respond to emerging or extenuating circumstances.

Goal A: Increase community education related to homelessness and housing insecurity to expand awareness of available resources and reduce stigma.		
Supporting Action 1	**Develop and implement a communications strategy to increase awareness within city about homelessness and available prevention and response resources, with a focus on reducing stigma.**	
Major Tasks	**Timeline**	**Lead Department**
Decide upon key elements of communications strategy (e.g., website, town halls, etc.).	Feb. - April 2021	Management Services
Determine if project deliverables will be designed internally or via a contracted provider.	April 2021	
Research and/or review effective communications strategy samples.	April - July 2021	
Draft and/or review initial draft materials.	July 2021	
Finalize and publish/present developed materials.	Aug. 2021	

Supporting Action 2	Develop and implement a training strategy for key city departments regarding availability of and ways to access homelessness response resources.	
Major Tasks	**Timeline**	**Lead Department**
Determine list of key Departments and personnel for participation in training(s).	Feb. - April 2021	Administrative Services
Utilize materials from Supporting Action 1 to facilitate internal training(s) on homelessness and resource access.	July – Sept. 2021	Administrative Services
Maintain and/or coordinate with regional provider to receive regularly updated resource lists.	Ongoing	Management Services
Supporting Action 3	**Develop and implement a strategy for property owner outreach and engagement to encourage renting of units to people experiencing or at-risk of homelessness.**	
Major Tasks	**Timeline**	**Lead Department**
Participate in the San Gabriel Valley Council of Governments' Landlord Outreach, Education and Incentive Program.	Beginning Feb. 2021	Management Services
Coordinate with United Way's EveryOne In Campaign for messaging and materials that can be included within communications strategy.	Feb. - April 2021	

B. Explore and pursue opportunities to increase homelessness response resources for people experiencing or at-risk of homelessness in Temple City.

This goal ties to the following Los Angeles County Homeless Initiative Strategies:

- A1/A5: Homeless Prevention Program for Families and Individuals
- D5: Support for Homeless Case Managers

1. Supporting Actions

Supporting Action 1

Identify and secure resources to contract with a service provider for increased homelessness response services within Temple City. Potential services include outreach, housing navigation, and/or safe parking. This action may include the exploration of opportunities to co-locate services such as CES assessment administration and/or housing navigation at City facilities to enhance service accessibility for residents.

Supporting Action 2

Utilize City communications channels to provide information for residents who may be experiencing or at-risk of homelessness about how to access the Coordinated Entry System. As a component of this strategy, the City will identify opportunities to promote increased availability of materials and services in common primary languages spoken within the city, including Chinese languages and Spanish.

2. Policy or Administrative Changes to Achieve Goal

This goal does not require City of Temple City policy or administrative changes.

3. Goal Measurement

The City will utilize the metrics outlined in the table below to assess progress towards and achievement of this goal. Progress towards these metrics will be tracked by the Management Services Department.

Metric	Data Source(s)	Timeline
Increased Coordinated Entry System resource access by people with ties to Temple City.	HMIS data reports available through LAHSA	Progress will be evaluated in alignment with LAHSA CES data report schedule.[11]
Funding sources secured and contract executed with service provider for increased homelessness response services within Temple City.	City Council meeting minutes	Year 2-3 of Plan implementation.

4. City Resources Leveraged to Achieve Goal

Staffing time will be needed for related activities including but not limited to: research on viable potential services to prioritize for residents via contract; procurement and monitoring processes for any contracted services; coordination with LAHSA regarding data report requests for regional services provided to people from Temple City; and, the development and maintenance of communications materials regarding available homelessness response resources. To contract with a service provider agency for targeted services for residents of Temple City, the City will need to allocate funding resources. In addition, accomplishment of this goal will

[11] The most recent CES data report covered a six-month period. It is anticipated reports will be released semi-annually or annually.

require utilization of City of Temple City communication platforms, including the City's website and/or newsletters.

5. Major Tasks and Timelines

The table below outlines major tasks that will be required to achieve Goal B. The tasks may be adjusted when implementation is underway to respond to emerging or extenuating circumstances.

Goal B: Explore and pursue opportunities to increase homelessness response resources for people experiencing or at-risk of homelessness in Temple City.		
Supporting Action 1	**Identify and secure resources to contract with a service provider for increased homelessness response services within Temple City.**	
Major Tasks	**Timeline**	**Lead Department**
Research potential service models and determine priority needs.	Feb. - April 2021	Management Services
Conduct feasibility study of costs to procure identified services.	April - May 2021	
Present outcomes to City Council for consideration.	July 2021	
Supporting Action 2	**Utilize City communications channels to provide information for residents who may be experiencing or at-risk of homelessness about how to access the Coordinated Entry System.**	
Major Tasks	**Timeline**	**Lead Department**
Develop schedule for updates of housing-related resources on City website and other communication platforms.	Feb. 2021	Management Services
Maintain and/or coordinate with regional provider(s) to receive regularly updated resource lists.	Ongoing	

C. Leverage and improve collaboration between existing programs serving people experiencing or at-risk of homelessness in Temple City.

1. Supporting Actions

Supporting Action 1

Participate in regional planning and service coordination efforts facilitated by Service Planning Area (SPA)[12] Lead Agencies and SGVCOG.

Supporting Action 2

Explore opportunities to support community-based responses to homelessness, such as those funded by private resources or that are volunteer-led.

Supporting Action 3

Consider feasibility of developing an advisory council or ongoing opportunity for community involvement in the Homelessness Response Plan's implementation.

2. Policy or Administrative Changes to Achieve Goal

This goal does not require City of Temple City policy or administrative changes.

3. Goal Measurement

The City will utilize the metrics outlined in the table below to assess progress towards and achievement of this goal. Progress towards these metrics will be tracked by the Management Services Department.

Metric	Data Source(s)	Timeline
City participation in Service Planning Area 3 regional meetings regarding homelessness planning and service coordination.	City department internal reports	Ongoing; Progress will be evaluated on an annual basis.
Consistency of meeting participation in City-facilitated external stakeholder sessions related to homelessness response.	City department internal reports	Ongoing; Progress will be evaluated on an annual basis.

4. City Resources Leveraged to Achieve Goal

Staffing time will be needed for related activities including but not limited to participation in SPA 3 and/or SGVCOG meetings; engagement in interdepartmental

[12] Due to its large size, Los Angeles County has been divided into 8 geographic regions known as Service Planning Areas. Within each SPA, a Lead Agency is designated to manage and facilitate Coordinated Entry System resources and processes within the region. There is a Lead Agency for adults, youth, and families. As of the writing of this Plan, Union Station Homeless Services is the SPA 3 Lead Agency for adults and families and Hathaway-Sycamores is the SPA 3 Lead Agency for youth.

coordination efforts; research, planning, and operational support of community-involved advisory councils or stakeholder involvement processes. In addition, there may be nominal financial resources to support the operations of an advisory council and/or ongoing stakeholder engagement process. For example, there may be costs associated with meeting spaces and supplies.

5. Major Tasks and Timelines

The table below outlines major tasks that will be required to achieve Goal C. These tasks may be adjusted when implementation is underway to respond to emerging or extenuating circumstances.

Goal C: Leverage and improve collaboration between existing programs serving people experiencing or at-risk of homelessness in Temple City.		
Supporting Action 1	**Participate in regional planning efforts facilitated by SPA Lead Agencies.**	
Major Tasks	**Timeline**	**Lead Department**
Coordinate with SPA 3 Lead Agencies and SGVCOG to identify appropriate regional meetings to attend; Attend and participate in identified meetings.	Ongoing	Management Services
Supporting Action 2	**Explore opportunities to support community-based responses to homelessness, such as those funded by private resources or that are volunteer-led.**	
Major Tasks	**Timeline**	**Lead Department**
Conduct research on potential ways to support or leverage community-based homelessness response efforts.	Ongoing	Management Services, in coordination with community stakeholders
Supporting Action 3	**Consider feasibility of developing an advisory council or ongoing opportunity for community involvement in Plan implementation.**	
Major Tasks	**Timeline**	**Lead Department**
Facilitate internal meetings to explore models for community engagement in Plan implementation.	To be determined	Management Services
Conduct feasibility assessment of potential engagement models.		
Present outcomes and updates to City Council.		

D. Continue to participate in regional and countywide homelessness prevention and response planning and coordination activities.

1. Supporting Actions

Supporting Action 1

Continue to participate in Greater Los Angeles Homeless Count.[13]

Supporting Action 2

Continue to participate in regional and countywide homelessness response planning efforts, including those facilitated by SGVCOG.

Supporting Action 3

Explore potential opportunities for new or enhanced cross-jurisdictional or regional homelessness response efforts.

2. Policy or Administrative Changes to Achieve Goal

This goal does not require City of Temple City policy or administrative changes.

3. Goal Measurement

The City will utilize the metrics outlined in the table below to assess progress towards and achievement of this goal.

Metric	Data Source(s)	Timeline
City participation in upcoming Greater Los Angeles Homeless Counts, with report-outs to City Council and community on outcomes of effort.	City department internal reports and City Council meeting minutes.	Ongoing; PIT Count takes place on an annual basis. Metric will be tracked by Community Development Department.

[13] The Greater Los Angeles Homeless Count is a point-in-time (PIT) enumeration of persons experiencing homelessness in the region. Continuums of Care are required by HUD to conduct biennial PIT Counts: however, since 2016, Los Angeles County has elected to conduct the PIT Count on an annual basis. In 2021, Los Angeles will not be holding a PIT Count due to public health impacts of the COVID-19 pandemic.

Number or scope of contracts and/or Memorandums of Understanding for participation in cross-jurisdictional or regional homelessness response efforts.	City department internal reports and City Council meeting minutes.	Ongoing; Progress will be evaluated on an annual basis.

4. City Resources Leveraged to Achieve Goal

Staffing time will be needed for related activities including but not limited to: planning for and participating in the Greater Los Angeles Homeless Count; participation in meetings and efforts facilitated by SGVCOG and/or other regional and countywide planning entities; as well as planning and implementation of identified opportunities for new or enhanced regional response efforts.

5. Major Tasks and Timelines

The table below outlines major tasks that will be required to achieve Goal D. The tasks may be adjusted when implementation is underway to respond to emerging or extenuating circumstances.

Goal D: Continue to participate in regional and countywide homelessness prevention and response planning and coordination activities.		
Supporting Action 1	**Continue to participate in Greater Los Angeles Homeless Count.**	
Major Tasks	**Timeline**	**Lead Department**
Participate in countywide planning efforts.	Sept. – Dec. annually	Planning; Community Development
Coordinate internal City Department efforts to participate in PIT Count.		
Utilize City communications platforms to recruit volunteers for PIT Count.		
Supporting Action 2	**Continue to participate in regional and countywide homelessness response planning efforts, including those facilitated by SGVCOG.**	
Major Tasks	**Timeline**	**Lead Department**
Attend and participate in SGVCOG and/or regional and countywide meetings related to housing and homelessness.	Ongoing	Management Services
Maintain regular ongoing communications with regional and countywide planning entities.		
Consider funding and partnership opportunities for new services or resources that are made available through the SGVCOG and/or County.		

Supporting Action 3	Explore potential opportunities for new or enhanced cross-jurisdictional or regional homelessness response efforts.	
Major Tasks	**Timeline**	**Lead Department**
Research San Gabriel Valley Regional Housing Trust; Present membership options to City Council for action.	Dec. 2020	Management Services
Explore and pursue opportunities to utilize Permanent Local Housing Allocation (PLHA) funding (e.g., potential allocation towards San Gabriel Valley Regional Housing Trust).	FY 2021 – 2022	

E. Adopt and strengthen policies to further promote affordable housing preservation within the city.

This goal ties to the following Los Angeles County Homeless Initiative Strategies:

- F1: Promote Regional SB 2 Compliance and Implementation[14]
- F6: Using Public Land for Homeless Housing
- F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals

1. Supporting Actions

Supporting Action 1

Explore opportunities within Temple City's Housing Element update to monitor and preserve existing affordable housing, particularly for very low and extremely low income households in thresholds[15].

2. Policy or Administrative Changes to Achieve Goal

The City will adopt and strengthen policies related to affordable housing in the Housing Element Update.

[14] SB 2 is enacted California state legislation that requires each city and County (for unincorporated areas) to: identify at least one zone where emergency shelters are permitted as a matter of right, and; treat transitional and supportive housing as a residential use of property, subject only to restrictions that apply to other residential dwellings of the same type in the same zone.

[15] Income threshold categories (subject to variations for household size and other factors): Very low income is defined as household income that is 30-50% of the local Area Median Income (AMI). Extremely low income is defined as household income that is 0-30% of the local AMI.

3. Goal Measurement

The City will utilize the metrics outlined in the table below to assess progress towards and achievement of this goal. Progress towards these metrics will be tracked by the Community Development Department.

Metric	Data Source(s)	Timeline
Inclusion of specific strategies within Housing Element that address needs of people at-risk of or experiencing homelessness.	Housing Element	Housing Element is scheduled for completion in October of 2021.

In addition, the Housing Element will incorporate metrics and timelines for monitoring and preserving affordable housing, particularly housing for lower-income households and special populations.

4. City Resources Leveraged to Achieve Goal

Planning and developing the Housing Element update will require City staffing time. The Housing Element will outline the specific City resources needed to support implementation of its included affordable housing strategies.

5. Major Tasks and Timelines

The table below outlines major tasks that will be required to complete the Housing Element Plan, which is the foundation for achievement of Goal E. These tasks may be adjusted when implementation is underway to respond to emerging or extenuating circumstances.

Goal E: Adopt and strengthen policies to further promote affordable housing preservation within the city.		
Supporting Action 1	**Explore opportunities within the Housing Element update to monitor and preserve existing affordable housing, particularly for very low- and extremely low-income households in thresholds.**	
Major Tasks	**Timeline**	**Lead Department**
Kick off and data collection	Nov. 2020	Community Development; Planning; and housing consultant
Technical assessment	Dec. 2020 – Feb. 2021	
Public meetings Initial community meeting	Feb. 2021	
Study session and community meeting	June, 2021	
Public hearings on adoption	Sept. and Oct., 2021	

Preparation of Housing Element documents	Jan. - June 2021	Community Development; Planning; and housing consultant
Environmental review	July – Oct. 2021	CEQA consultant

IV. PLAN IMPLEMENTATION LEAD

The primary contact for the City of Temple City's Homelessness Response Plan is Bryan Cook, City Manager.

Included below is the contact information for the City Manager's Office at City Hall:

City Hall
9701 Las Tunas Drive, Temple City, California 91780
(626) 285-2171
info@templecity.us

V. PARTICIPATION IN COLLABORATIVE EFFORTS

As part of SPA 3 of the Los Angeles Continuum of Care, Temple City connects residents to the Los Angeles Coordinated Entry System (CES) structure through the lead agency for each CES population: Union Station Homeless Services (Adults and Families) and Hathaway-Sycamores Child and Family Services (Youth CES). In addition, Volunteers of America operates CES Access Points in nearby Pomona and El Monte. Further, unhoused individuals in Temple City receive outreach services via SPA 3's coordinated outreach network.[16]

[16] The El Monte Multi-Disciplinary Team, El Monte Homeless Engagement Team, Public Spaces West Team, and DMH Homeless Services Team are assigned to areas that include Rosemead. The El Monte teams cover the following cities: El Monte, Temple City, Rosemead, South El Monte, West Covina, Hacienda Heights, La Puente, and Valinda. The Public Spaces team outreach in parks, libraries, and Metro stations in San Gabriel Valley. The DMH team serves all of SPA 3.

Between July 1, 2019 and December 31, 2019, for example, 19 people who were staying in Temple City were assessed through the CES process. Most of the households (16 of the 19) were individual adults. Of individuals with ties to Temple City who connected with Los Angeles Continuum of Care resources, six accessed interim or emergency housing (i.e., shelter) and seven received Rapid Re-Housing assistance.[17] A representative from the City of Temple City will participate in relevant CES coordination meetings for the region, to continue to ensure and enhance services for residents.

In addition to collaboration with the Los Angeles Continuum of Care, the City of Temple City is a member of the SGVCOG. Together, the member cities work to improve the quality of life for the more than 2 million residents residing in the San Gabriel Valley by focusing on issues such as those related to housing stability and homelessness. Through the SGVCOG, Temple City has and will continue to explore new opportunities to serve residents experiencing housing crises.

VI. COUNTY HOMELESS INITIATIVE STRATEGIES

The following table summarizes the City of Temple City's current and planned areas of collaboration or alignment with the Los Angeles County Homeless Initiative Strategies.

Alignment with Homeless Initiative Strategies		
Plan to Participate	Currently Participating	County Homeless Initiative Strategies
A. Prevent Homelessness		
☒	☒	A1. Homeless Prevention for families
☒	☐	A5. Homeless Prevention for Individuals
B. Subsidize Housing		
☒	☐	B3. Partner with Cities to Expand Rapid Rehousing
☒	☐	B4. Facilitate Utilization of Federal Housing Subsidies
☐	☐	B6. Family Reunification Housing Subsidies
☐	☐	B7. Interim/Bridge Housing for those Exiting Institutions
☐	☐	B8. Housing Choice Vouchers for Permanent Supportive Housing

[17] Data from LAHSA's Homelessness Statistics by City report; February 2020.

C. Increase Income		
☐	☒	C1. Enhance the CalWORKs Subsidized Employment Program for Homeless Families
☐	☐	C2. Increase Employment for Homeless Adults by Supporting Social Enterprise
☐	☐	C4/5/6. Countywide Supplemental Security/Social Security Disability Income and Veterans Benefits Advocacy
☐	☐	C7. Subsidize Employment for Homeless Adults
D. Provide Case Management and Services		
☒	☒	D2. Jail In-Reach
☒	☐	D5. Support for Homeless Case Managers
☐	☐	D6. Criminal Record Clearing Project
☐	☐	D7. Provide Services for Permanent Supportive Housing
E. Create a Coordinated System		
☒	☒	E4. First Responders Training
☐	☐	E5. Decriminalization Policy
☒	☐	E6. Expand Countywide Outreach System
☒	☐	E7. Strengthen the Coordinated Entry System (CES)
☐	☐	E8. Enhance the Emergency Shelter System
☐	☐	E10. Regional Coordination of Los Angeles County Housing Agencies
☐	☐	E14. Enhance Services for Transition Age Youth
F. Increase Affordable/Homeless Housing		
☐	☐	F1. Promote Regional SB2 Compliance and Implementation
☐	☐	F2. Linkage Fee Nexus Study
☐	☒	F4. Development of Second Dwelling Units Program
☐	☐	F5. Incentive Zoning/Value Capture Strategies
☒	☐	F6. Using Public Land for Homeless Housing
☒	☒	F7. Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals

Appendix A: Homeless Initiative Strategies

In 2015, the Los Angeles County Board of Supervisors launched the Homeless Initiative to create a coordinated, effective, stakeholder developed, response to the pervasive and increasing homelessness crisis in the region. The resulting set of strategies, organized in 6 key areas, form the basis of the ***Approved Strategies to Combat Homelessness.***[18] Additional details on the strategies referenced in the City's Homelessness Response Plan are included in the table below.

Homeless Initiative Strategies Referenced in Plan	
Strategy	**Brief Description**[19]
A. Prevent Homelessness	
A1./A5. Homeless Prevention Program for Families and Individuals	Develop an integrated, comprehensive homeless prevention program for families and individuals that draws on existing models and builds upon existing County homeless prevention funding sources. Prevention includes rental/housing subsidies, case management and employment services, and legal services.
B. Subsidize Housing	
B3. Partner with Cities to Expand Rapid Re-Housing	In partnership with LA County Department of Health Services and LAHSA, expand the availability of rapid re-housing.
B4. Facilitate Utilization of Federal Housing Subsidies	Develop and implement a plan/plans to support community-based case managers who are working with households experiencing homelessness.
D. Provide Case Management and Services	
D5. Support for Homeless Case Managers	Develop and implement a plan/plans to support community-based case managers who are working with households experiencing homelessness.

[18] Los Angeles County Homeless Initiative's *Approved Strategies to Combat Homelessness* may be found at: https://homeless.lacounty.gov/wp-content/uploads/2018/07/HI-Report-Approved2.pdf

[19] Descriptions are excerpted or summarized from *Approved Strategies to Combat Homelessness.*

E. Create a Coordinated System	
E6. Expand Countywide Outreach System	Leverage current outreach efforts and create a countywide network of multidisciplinary, integrated street-based teams to identify, engage and connect, or re-connect, households experiencing homelessness to interim and/or permanent housing and supportive services.
E7. Strengthen the Coordinated Entry System	Strengthen the Coordinated Entry System through efforts that may include strengthening the network of housing locators in each SPA, implementing core curricula for staff participating in CES, contributing funding to CES to support housing connections, etc..
F. Increase Affordable/Homeless Housing	
F1. Promote Regional SB2 Compliance and Implementation	In partnership with State Department of Housing and Community Development and Count Department of Regional Planning, promote compliance and/or implementation of SB2, which requires each city and County to identify at least one zone where emergency shelters are permitted as a matter of right; and treat transitional and supportive housing as a residential use of property.
F4. Development of Second Dwelling Units Program	Support the development of second units on single-family lots through the review process and technical assistance, which could be specifically tied to subsidized and/or homeless housing.
F5. Incentive Zoning/Value Capture Strategies	Assess and implement various Incentive Zoning/Value Capture strategies (e.g., transportation, infrastructure investments, zoning changes, density bonus) for potential increases in land values and profit opportunities for private landowners, for the benefit of the public good.
F7. Preserve and Promote the Development of Affordable Housing for Homeless Households	Preserve current affordable housing and promote the development of affordable housing for households experiencing homelessness.

Appendix B: Plan Summary

The table below summarizes the Goals, Supporting Actions, and Major Tasks of the City of Temple City's Homelessness Response Plan for February 2021 through December 2023.

Goal A: Increase education about homelessness within the city to expand awareness of available resources and reduce stigma.		
Supporting Action 1	**Develop and implement a communications strategy to increase awareness within city about homelessness and available prevention and response resources, with a focus on reducing stigma.**	
Major Tasks	**Timeline**	**Lead Department**
Decide upon key elements of communications strategy (e.g., website, town halls, etc.).	Feb. - April 2021	Management Services
Determine if project deliverables will be designed internally or via a contracted provider.	April 2021	
Research and/or review effective communications strategy samples.	April - July 2021	
Draft and/or review initial draft materials.	July 2021	
Finalize and publish/present developed materials.	Aug. 2021	
Supporting Action 2	**Develop and implement a training strategy for key city departments regarding availability of and ways to access homelessness response resources.**	
Major Tasks	**Timeline**	**Lead Department**
Determine list of key Departments and personnel for participation in training(s).	Feb. - April 2021	Administrative Services
Utilize materials from Supporting Action 1 to facilitate internal training(s) on homelessness and resource access.	July – Sept. 2021	Administrative Services
Maintain and/or coordinate with regional provider to receive regularly updated resource lists.	Ongoing	Management Services
Supporting Action 3	**Develop and implement a strategy for property owner outreach and engagement to encourage renting of units to people experiencing homelessness.**	
Major Tasks	**Timeline**	**Lead Department**
Participate in the San Gabriel Valley Council of Governments' Landlord Outreach, Education, and Incentive Program.	Beginning Feb. 2021	Management Services
Coordinate with United Way's EveryOne In Campaign for messaging and materials that can be included within communications strategy.	Feb. - April 2021	

Goal B: Explore and pursue opportunities to increase homelessness response resources for people experiencing or at-risk of homelessness in Temple City.		
Supporting Action 1	**Identify and secure resources to contract with a service provider for increased homelessness response services within city.**	
Major Tasks	**Timeline**	**Lead Department**
Research potential service models and determine priority needs.	Feb. - April 2021	Management Services
Conduct feasibility study of costs to procure identified services.	April - May 2021	
Present outcomes to City Council for consideration.	July 2021	
Supporting Action 2	**Utilize City communications channels to provide information for residents who may be experiencing or at-risk of homelessness about how to access the Coordinated Entry System.**	
Major Tasks	**Timeline**	**Lead Department**
Develop schedule for updates to related resources on City website and other communication platforms.	Feb. 2021	Management Services
Maintain and/or coordinate with regional provider to receive regularly updated resource lists.	Ongoing	
Goal C: Leverage and improve collaboration between existing programs serving people experiencing or at-risk of homelessness in Temple City.		
Supporting Action 1	**Participate in regional planning efforts facilitated by SPA Lead Agencies.**	
Major Tasks	**Timeline**	**Lead Department**
Coordinate with SPA 3 Lead Agencies to identify appropriate regional meetings to attend; Attend and participate in identified meetings.	Ongoing	Management Services
Supporting Action 2	**Explore opportunities to support community-based responses to homelessness, such as those funded by private resources or that are volunteer-led.**	
Major Tasks	**Timeline**	**Lead Department**
Conduct research on potential ways to support or leverage community-based homelessness response efforts.	Ongoing	Management Services, in coordination with community stakeholders

Supporting Action 3	Consider feasibility of developing an advisory council or ongoing opportunity for community involvement in plan implementation.		
Major Tasks		**Timeline**	**Lead Department**
Facilitate internal meetings to explore models for community engagement in Plan implementation.		To be determined	Management Services
Conduct feasibility assessment of priority potential models identified.			
Present outcomes and updates to City Council.			
Goal D: Continue to participate in regional and countywide homelessness prevention and response planning and coordination activities.			
Supporting Action 1	**Continue to participate in Greater Los Angeles Homeless Count.**		
Major Tasks		**Timeline**	**Lead Department**
Participate in countywide planning efforts.		Sept. – Dec. annually	Planning; Community Development
Coordinate internal City Department efforts to participate in PIT Count.			
Utilize City communications platforms to recruit volunteers for PIT Count.			
Supporting Action 2	**Continue to participate in regional and countywide homelessness response planning efforts, including those facilitated by San Gabriel Valley Council of Governments.**		
Major Tasks		**Timeline**	**Lead Department**
Attend and participate in SGVCOG and/or regional and countywide meetings related to housing and homelessness.		Ongoing	Management Services
Maintain regular ongoing communications with regional and countywide planning entities.			
Consider funding and partnership opportunities for new services or resources that are made available through the SGVCOG.			
Supporting Action 3	**Explore potential opportunities for new or enhanced cross-jurisdictional or regional homelessness response efforts.**		
Major Tasks		**Timeline**	**Lead Department**
Research and consider membership in the San Gabriel Valley Regional Housing Trust.		Dec. 2020	Management Services
Explore potential PLHA fund usages, including potential to allocate funds from PLHA to Regional Housing Trust.		FY 2021-2022	

Goal E: Adopt and strengthen policies to further promote affordable housing preservation within the city.		
Supporting Action 1	**Explore opportunities within the Housing Element update to monitor and preserve existing affordable housing, particularly for very low- and extremely low-income households in thresholds.**	
Major Tasks	**Timeline**	**Lead Department**
Kick off and data collection	Nov. 2020	Community Development; Planning; and housing consultant
Technical assessment	Dec. 2020 – Feb. 2021	
Public meetings Initial community meeting	Feb. 2021	
Study session and community meeting	June, 2021	
Public hearings on adoption	Sept. and Oct., 2021	
Preparation of Housing Element documents	Jan. - June 2021	
Environmental review	July – Oct. 2021	CEQA consultant